# consumer

August 2023

michigan.gov/mpsc

## Federal Lifeline Program—Voice and Broadband

## Do you currently have voice or broadband service and want to lower the bill?

If you are low-income, you may be eligible for a discount on voice and/or broadband service. The federal Lifeline program makes voice and broadband service more affordable for income-eligible families. If you qualify, you can receive a discount for monthly telephone and/or broadband service from your wireline, wireless, or broadband provider.

## Federal Lifeline benefits if income eligible:

- Discount of \$5.25 per month off of your voice only service.
- Discount of \$9.25 per month off of your broadband only service.
- Discount of \$9.25 per month off of your bundle service (voice and broadband).

NOTE: Some wireless companies may provide free phones and free service for low-income customers. Check with wireless phone companies.

### How do I apply for Lifeline?

Contact your local landline telephone company, wireless provider, or broadband provider to apply.

You may also contact the MPSC, at 800-292-9555, for a list of wireline and wireless participating companies.

\*Companies require annual re-enrollment and verification of income eligibility.

#### Who is eligible?

The following are the current eligibility criteria for the federal Lifeline program. To qualify for Lifeline, your household income must be at or below the guidelines listed in the chart, or you must participate in one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Tribal Eligibility Programs (and living on federally -recognized Tribal lands), or
- Veterans Pension or Survivors Pension Program

135% of 2023 Poverty Guideline	
Number of Household Members	Annual Income (AGI)
1	\$19,683
2	\$26,622
3	\$33,561
4	\$40,500
5	\$47,439
6	\$54,378
7	\$61,317
8	\$68,256
For each additional household member, add: \$6,939	

